
Collector's Armoury, Ltd. Shipping Policy, April 2009

1. Collector's Armoury will maintain worldwide shipping capability to serve our customers in the most efficient manner possible.
2. Some states impose legal restrictions regarding commerce in or ownership of replica guns. The following shipping restrictions represent company policy and should not be considered legal advice to customers. Specific information regarding shipping restrictions is available on most official state websites or directly through offices of state secretaries or state legislatures. Dealers and retail customers warrant that shipments are made in compliance with state and local law.

Imitation Firearms:

CALIFORNIA and KANSAS:

Imitation Firearms, regardless of date, may only be shipped:

1. In conjunction with a frame or presentation box; or
2. Solely for export in interstate or foreign commerce; or
3. Solely for lawful use in theatrical productions; or
4. For use in certified sporting events or competitions; or
5. For use in military or civil defense or ceremonial activities; or
6. For public display authorized by public or private schools:

CONNECTICUT, MASSACHUSETTS, WISCONSIN and MINNESOTA:

All replicas of antique firearms (pre-1898) are allowed. We will not ship replicas of modern firearms (post-1898) to these states.

NEW YORK STATE AND PUERTO RICO:

Replicas of antique firearms (pre-1898) are allowed. We will only ship replicas of modern firearms (post-1898) to theatrical, military, police or other government accounts with valid proof of account identity. A copy of a valid purchase order will suffice.

CANADA:

Replicas of flintlock, percussion, and cap and ball weapons are the only imitation firearms that can be shipped to Canada.

Black Powder Firearms:

1. Black Powder firearms can only be shipped to U.S. addresses.
2. Generally, Black Powder guns can be shipped to wholesale customers throughout the United States. Some states and local jurisdictions impose restrictions on some types of black powder firearms for retail purchase. Please check your local laws prior to purchasing.

ALL CUSTOMERS ARE RESPONSIBLE FOR ENSURING COMPLIANCE WITH ANY APPLICABLE LAWS OR RESTRICTIONS AT THE POINT OF DESTINATION. PLEASE CHECK LOCAL LAWS PRIOR TO ORDERING.

3. DROP SHIPMENTS:

- a. Drop Ship customers are responsible for ensuring compliance with any applicable laws or restrictions at the point of destination.
- b. Domestic Drop Shipment will be made within the Continental United States and to Alaska, Hawaii and Puerto Rico.

- c. International Drop Shipments: The customer assumes full responsibility and financial liability for orders shipped outside the United States. The customer is responsible for complying with United States and foreign customs regulations and supplying Collector's Armoury with all relevant paperwork that must accompany the foreign shipment. The customer is financially and legally responsible for goods seized and destroyed or returned by U.S. or foreign authorities.
- d. We will only Drop Ship orders that total at least \$20.00 (Dealer Cost) not including Drop Ship and freight charges.
- e. We only effect "blind" Drop Ship orders. This means that the outside of each shipped package will display a UPS tracking label that will identify the customer as the Shipper with the customer's business name, address and telephone number.
- f. Drop Ship orders are generally processed and shipped within three (3) business days of receipt of the order. Invoices are generally mailed to the customer within two (2) days of shipment. There may be occasions where circumstances will cause delays of shipment and mailing of invoices beyond the times described. Collector's Armoury will provide email confirmation for each tracking number shipped. This email will be sent at the time the order is shipped. Please call us once a week to check on any drop ship backorders.
- g. Drop ship and freight charges are as follows:

- 1) **\$5.00** per Drop Shipment plus the actual freight charges will be added to the invoice. **Drop Ship orders placed on the company e-store receive a \$2.00 discount.** Drop Ship fees are subject to change.
- 2) Shipments will be made by UPS or USPS. **Federal Express is available for express shipments only.**
- 3) Orders shipped to Alaska, Hawaii and Puerto Rico may include additional charges.

4. In the event the recipient returns the product directly to Collector's Armoury, the customer may be credited for the product returned (but not the freight and drop ship charges) and only if the product returned meets the return requirements outlined in the Terms of Sale.
5. Products returned not in compliance with the Terms of Sale will be destroyed. If the customer desires to salvage these products, Collector's Armoury will ship them in accordance with the customer's instructions at the customer's expense.
6. Orders returned to Collector's Armoury by the carrier (i.e., Federal Express, UPS or Post Office) because of "failed delivery" or "non-delivery" will be handled as follows:
 - a. If non-delivery results from an error made by Collector's Armoury, we will immediately re-ship to the correct address at no cost to the customer.
 - b. Orders returned as a result of an error made by the customer will be re-shipped at customer's expense. In this case the customer pays both the initial and re-ship freight charges.
7. Since many of our products are imported, we cannot guarantee that all items will be in stock at all times. In the event we back-order an item(s), we will advise the customer by email or phone at time of shipment.
8. International orders will ship with a freight company of customer choice.
9. Shipping Policies are updated periodically and can be subject to change. Please check with a customer representative should you have any questions.